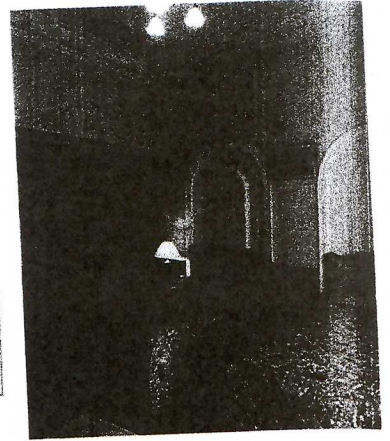


# Hotels and restaurants

## A Types of hotel accommodation

a single room	= room for one person with a single bed
a double room	= room for two people with one large bed
a twin room	= room for two people with two single beds
full board	= includes breakfast, lunch and dinner
half board	= includes breakfast and dinner
B&B	= just bed (= the room) and breakfast

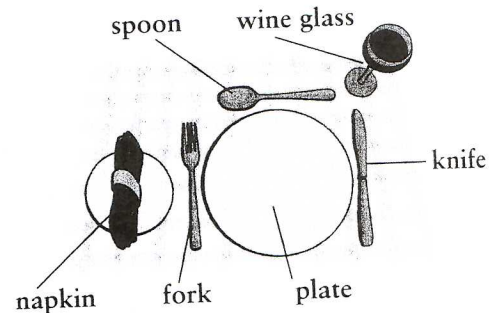


## B Visiting a hotel or restaurant

At busy times, e.g. the weekend, you may need to **book** (= reserve) a room in a hotel or a table in a restaurant in **advance** (= before you go). When you arrive at a hotel you **check in at reception** (= tell the receptionist you have arrived); at a restaurant you ask for a table (e.g. Could we have a table for two? or I booked a table for two. The name is Carter.) In restaurants you can **tip the waiter/waitress** (= give money for good service) if service is not included; in a hotel you may also give the **porter** (= person who carries luggage) a tip. At the end of a **meal** in a restaurant or the end of your **stay** in a hotel, you **pay the bill**.

## C In a restaurant

You can see the food available **on the menu**, and choose wine (and other drinks) from the **wine list**. There are usually three parts to a meal: a **starter** (e.g. soup), a **main course** (e.g. meat or fish) and a **dessert** (e.g. fruit or ice cream). A drink before the meal is often called an **aperitif**.



## D Useful words and expressions

### In a hotel

**GUEST:** Are you **fully booked** (= completely full) next week?  
 Do you have any rooms **available** (= free rooms) this weekend?  
**Is breakfast/dinner included?** (= Does the price include breakfast/dinner?)  
 Where's the **lift**? (= the machine which takes you up or down a floor)  
 Excuse me. **How do I get to** (the underground station) from here?  
**There's something wrong with** (= there's a problem with) the heating in my room.  
 What time do we have to **check out**? (= leave the room on our last day)

### In a restaurant

**WAITER:** Are you **ready to order**? (= Have you decided what you want?)  
 Would you like to try **the wine**? (= taste the wine to see if it is OK)  
**Is everything all right with your meal?**

**CUSTOMER:** Are you **fully booked**?  
**What's vichyssoise exactly?**  
 I'll have the (soup) **to start**. (= as a starter)  
 Excuse me. **Where's the toilet?**

## Exercises

90.1 Put the sentences in each column in a logical order.

### Hotel

- a I paid my bill.
- b I checked in at reception.
- c I left the hotel.
- d I went up to my room.
- e I spent the night in the hotel.
- f I had an early morning call.
- g I booked the hotel. 1
- h I went out to a local restaurant for dinner.
- i I arrived at the hotel.
- j I got up and had breakfast.
- k I tipped the porter who took my bag to the room.

### Restaurant

- a I had the starter.
- b I paid the bill.
- c I left the restaurant.
- d I looked at the menu.
- e I gave the waiter a tip.
- f I booked a table. 1
- g I had a dessert.
- h I ordered my meal.
- i I arrived at the restaurant.
- j I had my main course.
- k I looked at the wine list.

90.2 Finish these questions or statements with a suitable word.

#### HOTEL GUEST

- 1 I'm leaving in a few minutes. Could I pay my ..... ?
- 2 Is that just bed and breakfast or full ..... ?
- 3 Could I book a twin ..... ?
- 4 I'm interested in next weekend. Do you still have rooms ..... ?
- 5 [Your room is on the tenth floor.] Excuse me. Where's the ..... ?

#### WAITER

- 6 Right, madam. Are you ready to ..... ?
- 7 Would you like to try the ..... ?
- 8 Is everything all right with your ..... ?

#### RESTAURANT CUSTOMER

- 9 I'll ..... the soup to start.
- 10 Excuse me. Is service ..... ?

90.3 What would you ask the hotel receptionist in these situations?

- 1 You think a hotel is busy next weekend, but you're not sure. What could you ask?  
*Are you fully booked next weekend?*
- 2 You want to stay in a hotel for two nights next weekend with your husband/wife. You phone the hotel. What do you say?  
 .....
- 3 You are planning to leave in about 15 minutes. What could you ask?  
 .....
- 4 You want to go to the nearest bank but you don't know where it is. What do you ask?  
 .....

90.4 You are staying in quite a good hotel (e.g. two-star or three-star) in your country. Would you expect to have the following? Compare your answers with someone else if possible.

- |                     |                                     |
|---------------------|-------------------------------------|
| 1 Colour television | 4 Mini-bar (= fridge with drinks)   |
| 2 Satellite TV      | 5 Tea- and coffee-making facilities |
| 3 Hair dryer        | 6 Air-conditioning                  |