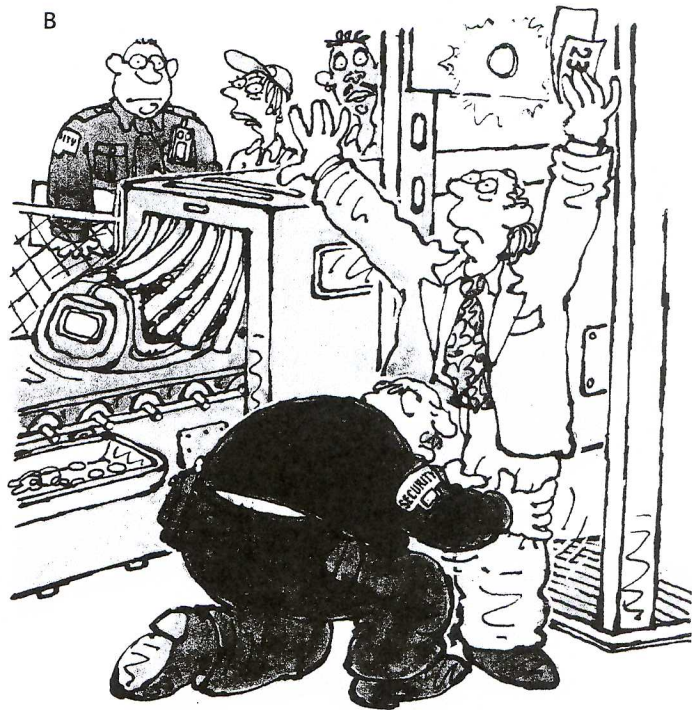


5B | Planes



SPEAKING

- 1 Work in pairs. Think of a long/interesting/boring/frightening journey you have been on. Describe your journey.

VOCABULARY: air travel

- 1 Find these things in the pictures.

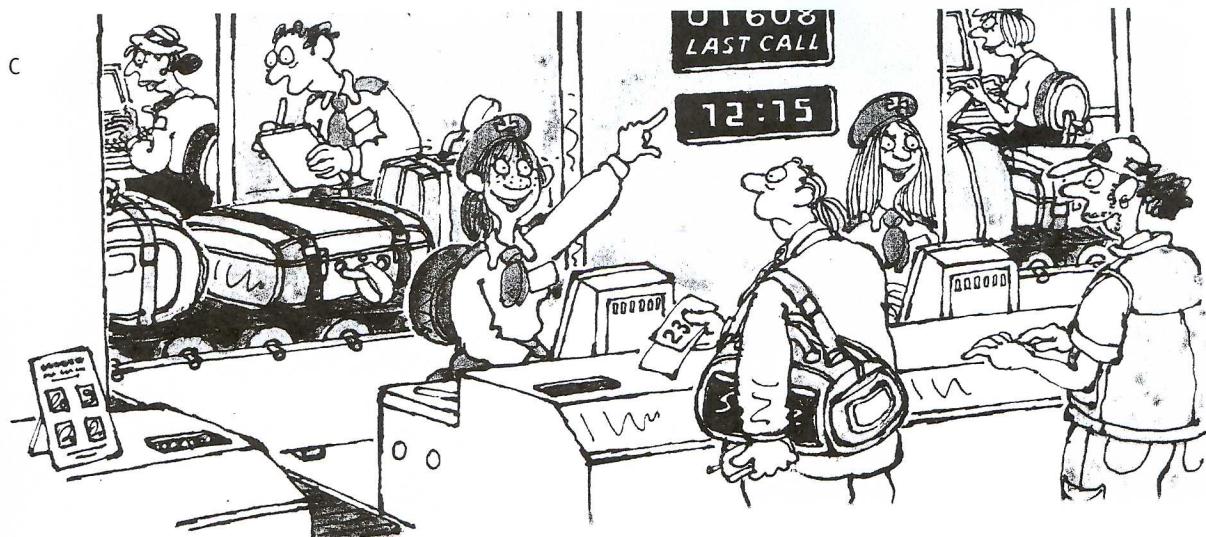
boarding card check-in hand luggage
overhead locker seat belt security guard

- 2 Put the phrases in the correct order.

- Fasten your **seat belt** and wait for **take-off**.
- Book** your **flight** and get your **ticket**.
- Get on the plane and find your **seat**.
- Go to the airport **terminal**.
- Show your ticket and **passport** at **passport control**.
- Go to the **departure gate** and show your **boarding card**.
- Go to the **departure hall** and into the **duty-free shop**.
- Pack** your bag(s).
- Put your **hand luggage** in the **overhead locker**.
- Go through **security**.
- Go to the **check-in** and **check in** your **luggage**.

LISTENING

- 1 Describe what is happening in the pictures above. Use the vocabulary to help you.
- 2 🌐 1.42-1.44 Listen and match the conversations 1-3 to the pictures A-C.
- 3 🌐 1.42-1.44 Listen to the conversations again and choose the correct answer.
 - 1 What is Mike's seat number?
a) 21A b) 23A c) 23F
 - 2 When does his plane board?
a) 12.00 b) 12.15 c) 12.30
 - 3 What is his departure gate?
a) 21 b) 31 c) 41
 - 4 What can't Mike take on the plane?
a) his comb b) his jacket c) his mobile phone
 - 5 Where is Mike going?
a) Dublin b) Glasgow c) London
 - 6 What does Mike order to drink?
a) coffee b) hot chocolate c) tea



FUNCTIONAL LANGUAGE: requests

PRONUNCIATION: intonation

- 1 There are many ways of asking for something and asking another person to do something. Look at tapescripts 1.42–1.44 on page 137. Underline all the requests. Then find different ways of responding to the requests and complete the table below.

- 2 Find five more mistakes in the dialogue and correct them.

I'd

Passenger: Excuse me, I like a cup of coffee, please.

Attendant: I'm afraid but we're not serving drinks any more, sir. The plane is going to land in about twenty minutes.

Passenger: Oh, please, could I just have a cup of coffee? Please!

Attendant: I afraid that's not possible, sir. Could you to fasten your seat belt and close the table in front of you, please?

Passenger: Well, OK. Er, I wonder if could I go to the toilet before we land.

Attendant: Yes, of course. But can you being quick, please?

Requests

	<i>I'd like</i>	<i>a glass of water</i> <i>a coffee</i> (+ noun)	
(Excuse me,)	<i>I'd like to</i>	<i>have a receipt</i>	<i>please.</i>
	<i>Can I</i>	<i>see your passport</i>	
	<i>Could I</i>	(+ infinitive)	
	<i>I wonder if I could</i>		
	<i>Can you</i>	<i>stand over here</i>	
	<i>Could you</i>	(+ infinitive)	

Responses

☺	⊗
Yes,	
s _ _ _ _	<i>I'm a _ _ _ _ that ...</i>
o _ c _ _ _ _	
c _ _ _ _ _ _	<i>I'm s _ _ _ _ , but ...</i>

- 3 1.45 To make polite requests, we always say *please*. Friendly intonation is also important. Listen to these two sentences said in different ways.

Excuse me, could I have a coffee, please?
Can you stand over here, please?

- 4 1.45 Listen and repeat.

- 5 1.46 Listen to the requests. Put a tick (✓) if they are polite and a cross (✗) if they are not.

- 1 Excuse me, can I have a window seat, please? ✓
- 2 Could I get past?
- 3 I wonder if I could have another glass of water, please.
- 4 Can you sit down?
- 5 I'd like a black coffee.
- 6 Could you put your bag up there, please?
- 7 Can I see your passport, please?

- 6 Work in pairs. Practise the dialogue in exercise 2. Remember to use friendly intonation.

Roleplay

- 7 Work in pairs, A and B. You are going to do two roleplays.

Roleplay 1

A: You are a passenger on a long-distance flight. You want to request some things from the flight attendant. Decide what you want to ask for. Use the ideas on page 129 to help you.

B: You are a flight attendant. Help the passenger.

Roleplay 2

A: You are a flight attendant. One of your passengers is very difficult. Look at the ideas on page 131 and choose some of the problems.

B: You are a passenger. Listen to what the flight attendant asks you to do.